



Metafin Group Holdings Ltd

Company Overview

- **Core Competence** Powder Coating
- **Sectors** Automotive
- **Size of Company** 130 Employees, Turnover £6m



Challenges

- **Lack of Performance Visibility** Very Manual processes to generate performance measures
- **Limited Tracking** Could not see where jobs were up to and when they're due
- **Manual Planning** No decision support for production planning
- **Fragmented Processes** Slow order entry and dispatching processes
- **Slow Customer Updates** Very Manual process using spreadsheets to provide customer updates

Solution

- **DNAsp** configured to the DNA of Metafin business processes, multiple shop floor touchscreens to capture real-time WIP tracking and job costing
- **Advanced Reporting** & dashboards generated automatically & accessed through mobile devices
- **Dynamic WIP Tracking** through integrated touchscreens
- **Planning Decision Support** to balance customer demand and optimise production efficiencies
- **Streamlined** business processes from quotation through to invoicing
- **Customer Portal** providing online access for customers to track job progress and KPI

Benefits

- **Better Control** and visibility of business performance and priorities to improve decision making
- **Increased Efficiency** not wasting time looking for jobs on shop floor
- **Increased Productivity** through proactive planning processes
- **Greater Responsiveness** as jobs took significantly less time to process and launch on shop floor
- **Increased Customer Satisfaction** by providing customers with unprecedented order book visibility

"Historically we had to produce many production planning reports to release to the shop floor, since introducing DNAsp we have reduced this task considerably from what used to take 4 hours a day can now be done in 10 minutes."

Stephan Banks – Production Manager

"DNAsp provides us with a streamlined system that manages all our paperwork seamlessly and provides us with advanced reporting and analysis to continually improve and grow our business."

Paul Bundy – Managing Director

